



## General conditions of entry

The following conditions of entry will help make your visit a safe and enjoyable one:

- Management reserves the right to refuse entry to anyone.
- All children under the age of twelve (12) years must be accompanied by an appropriate parent or guardian.
- All children five (5) years and under must be accompanied by an adult while in any pool or area of the centre.
- No person shall profit by teaching, coaching or training any person in the centre without prior consent from management.
- No indecent, improper or disorderly conduct and/or abusive language by patrons is permitted.
- No alcohol and intoxicating drugs.
- No climbing on any part of the premises, i.e. buildings, fences, and shade cloth, permitted.
- No animals, except guide dogs.
- No bicycles or scooters inside the centre.
- No glass containers.
- No smoking.
- Upon entering or exiting the premises your bags may be searched
- Pass out (must seek permission from reception) and valid for 5 minute duration only.
- Kiosk chairs and tables are not to be moved from the Kiosk area.
- Kickboards, noodles and teaching equipment are not for hire and not to be used by general public.
- Cameras and mobile phone cameras are not permitted unless prior consent from manager.
- We accept no responsibility for lost or stolen belongings. Patrons are advised not leave phones, cameras, wallets or bags unattended in the centre. Lockers are made available from reception.
- Please do not block the centre's exits with items such as furniture, strollers, bags and clothing. For emergency management, these areas must remain clear of obstructions at all times.
- Cars must not be parked in the 5 minute pick up and drop off zone at the front of the building. The parking inspector will be called.
- We reserve the right to alter or cancel classes and change instructors without notice.
- Attendance in Group fitness classes recommend arrival 10 minutes prior to avoid the automated cut off to the class. No entry if class has started or passed the cut off time.
- To carry a bath size towel at all times when working out in order to cover mats /seats / benches
- Appropriate gym footwear must be worn - closed shoes to protect your feet
- 15 years and under must be accompanied by an adult in the gym within teen membership hours

This list should not be construed to be a complete list, but rather is representative of the types of behavior that are deemed to be unacceptable.

Staff at the Goldfields Oasis are committed to ensuring that all patrons follow the Code of Conduct so that nothing interferes or disrupts their ability to provide a safe family environment.

When patrons fail to abide by the Code of Conduct staff may ask a patron to leave the facility for a set period of time, up to and including permanent suspension.

In the event that an individual fails to follow staff direction, the Kalgoorlie Police will be contacted for assistance.

**Please be aware of and comply with all posted rules in the facility.**



## Watch around Water

*Watch around Water is an education and awareness raising campaign run throughout public aquatic facilities in Western Australia. The campaign was developed to address growing industry concern regarding the supervision of children whilst visiting aquatic facilities. Watch around Water takes a comprehensive approach to promoting and encouraging adequate supervision of children by parents and appropriate centre policies and practices.*

### *Supervision is a shared responsibility*

- Lifeguard – professional supervision
- Parent /guardian – constant supervision

Lifeguards preventative action of patrolling the facility is to maintain a safe environment for all persons who utilise the centre. The expectation that lifeguards are there for the sole purpose of one persons benefit is unrealistic..

Centre adheres to the following *Watch around Water* policies:

- Children under the age of twelve (12) years will not be admitted without an appropriate parent/guardian.
- A child under the age of twelve (12) years must be constantly accompanied by a 'responsible adult' while in the aquatic area of the centre. The parent/guardian must position himself or herself to have a clear view of the child with no physical or structural barriers between them and the child.
- A child five (5) years and under must be constantly supervised by an adult. Adequate supervision requires the parent/guardian to accompany the child into the water and remain within arm's reach of the child at all times.
- For children twelve (12) years and older parents must use their knowledge of the child's swimming ability to determine the level of accompaniment required.
- Groups will not be admitted where the number of parent/guardians supervising a group of children under five (5) exceeds the ratio of 1:4.
- Groups will not be admitted where the number of parent/guardians supervising a group of children under twelve (12) exceeds the ratio of 1:10.
- Children five (5) years and under will not be admitted without an appropriate paying parent/guardian who is prepared to swim.
- Wrist bands are issued to children five (5) years and under to identify children who must be with a parent /guardian in the water.
- A parent/guardian is regarded as a responsible individual who is over the age of eighteen (18).
- Unsupervised children will be removed from the water and placed in a safe area until collected by the parent/guardian.

*Watch around Water* is a joint initiative between Royal Life Saving Australia's Western Australian branch (RLSSWA) and the Leisure Institute of Western Australia Aquatics (LIWA)



## Conduct Policy

### Code of Conduct

The purpose of the Code of Conduct is to insure that there will be a safe and healthy environment for all activities within the Goldfields Oasis. Below are the levels of violation which will determine the range of responses that can be taken.

Following are the levels of violation currently defined:

#### LEVEL 1: MOST SERIOUS VIOLATION:

- Possession or use of a firearm, knife or other dangerous object.
- Possession, use, or being under the influence of drugs or alcohol
- Physical abuse of others.
- Vandalism or damaging or defacing any property such as building, equipment, furniture or other articles belonging to the Goldfields Oasis or other people.
- Stealing of Goldfields Oasis property or other guest/member/staff/patron's property while on site
- Repeated occurrences of Other Violation (below) indicating a pattern of unacceptable behavior.
- And other violations of law or deemed by Oasis staff to be serious enough for consideration as a Serious Violation.

#### LEVEL 2: OTHER VIOLATION:

- Threatening or intimidating actions towards others; disrespect, rudeness or "talking back" to someone in authority.
- Any harassment through comments, words, or gestures.
- Use of racial or ethnic slurs.
- Use of inappropriate language or cursing.
- Use of tobacco by an individual not in the designated area smoking area.
- No person shall willfully interfere with, disrupt or prevent the orderly conduct of any supervised recreation program being conducted by the centre, school activity, or other approved/sanctioned events in any building or playground located in or on any public property within the city.

#### The following disciplinary rules apply depending on the violation:

An individual who commits a MOST SERIOUS VIOLATION (Level 1) may, at the discretion of the manager or duty manager if centre manager is not on site, be banned **permanently or suspended for an extended period of time** from the Goldfields Oasis. NOTE: Any individual receiving this penalty shall forfeit any membership fees, program fees, or entry fees that they paid prior to the violation.

An individual who commits an OTHER VIOLATION (Level 2) may, at the request of the Manager or duty manager be suspended from the Goldfields Oasis, and all activities sponsored by the Goldfields Oasis for a period of time up to the number of days specified below:

<b>FIRST OFFENSE:</b>	<b>One Month</b>
<b>SECOND OFFENSE:</b>	<b>Six Months</b>
<b>THIRD OFFENSE:</b>	<b>One Year or permanent based on determination of Goldfields Oasis Manager</b>

NOTE: Any individual receiving this penalty shall forfeit any membership fees, program fees, or entry fees that they paid prior to the violation.

If evidence is presented to the Goldfields Oasis by a suspended individual that counseling and/or treatment, appropriate to the violation committed, has been instituted or completed, the length of the suspension may be reduced at the discretion of Manager.